



Check Out Your New, Improved Provider Library and Operations Manual

USE THIS GUIDE TO GET THE INFO YOU NEED

How to access the Provider Library

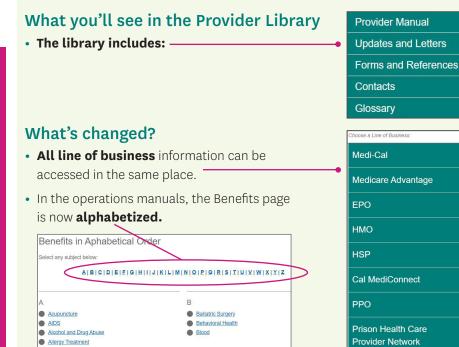
OPTION 1

Use the simple steps below to access the library the same way you do today.

- 1 Log in to provider.healthnet.com.
- 2 Go to Working with Health Net > Contractual > Go to the Provider Library.

OPTION 2

Go directly to the library at providerlibrary.healthnetcalifornia.com.







Ouestions?

For questions regarding this transition, contact provider.communications@healthnet.com.

(continued)

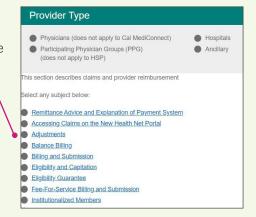
What's changed? (continued)

• You no longer have to select a provider type to access the library.

All provider types are listed at the top of the page.



 Instead of the long navigation bar on the left (which is still there if needed), use links on the page to get to the topic you are searching for.



• Where available, **accordions** allow you to view all content on the same page.



What you'll see when you access Updates and Letters

- Provider updates and letters distributed in 2018 and 2019 are available as PDF files.
- 2 Provider updates and letters for 2020 and beyond are in newsfeed format.



Need to search for something?

Search the entire library and all lines of business by using the **search function** at the top right corner.



Or, search just the page you are on:

- 1 Select Ctrl and F at the same time.
- 2 Type in words to search for.
- 3 Select Enter.